

NORTHEAST DELTA DENTAL COVID-19 RELIEF RESPONSE



As a nonprofit organization, our desire is to create a plan and response that will have the greatest impact on the greatest number of stakeholders and allows us to ensure that the oral health needs of all **Maine, New Hampshire, and Vermont** residents are met not only during this period of the global pandemic, but also when we recover and begin to rebuild the economy and re-open businesses.



- Tom Raffio, President & CEO

Together, Northeast Delta Dental and the Northeast Delta Dental Foundation committed

\$27 MILLION

to community and relief efforts around COVID-19 in **Maine, New Hampshire, and Vermont.**



\$7 MILLION

in financial relief to oral health care providers and to purchase personal protective equipment (PPE), including a \$10 per visit PPE reimbursement in May, June, and July.

Mask and Gown Deliveries:

251 Hours
volunteer dentists

1,227 Hours
employees

Providers



\$500,000

to nonprofit organizations addressing dental care access, basic needs, and support services.

Community



10 Days
of emergency relief time off.

Employees



\$700,000
in financial relief in commissions.

Producers/Brokers



\$18.8 MILLION

in returned and reduced premiums.

Customers

SMILE POWER™

As the largest nonprofit dental insurance carrier in the tri-state region, we fully intend to hold true to our mission of improving the oral health of the communities we serve. Together with all our stakeholders, we will continue to focus on the health and well-being of all Maine, New Hampshire, and Vermont residents and ensure access to oral health care that is focused on patient safety.